

YOUR VEHICLE

Any and all repairs to the Camper need to be approved by Wicked Campers before any work is carried out! Failure to do may result in cancellation of your hire with no refund.

Do not drive at night. You are in Africa now! Services you are use to back home are not available here and if they are it is generally unreliable. Make safety your first priority. Get to destinations during the day and relax when you arrive. Our Roadside Assistance is only available between 8am & 4pm.

There are four things that we need to know when you call, so have this information ready;

1. Your contact number (Ensure you have purchased a local SIM for your Adventure)
2. Where you are. (Try to have as much information as possible with roads you are on and any landmarks).
3. Vehicle Registration and Name of Camper.
4. What led up to the issue with your camper and what is the problem you are encountering.

Your vehicle is your responsibility. If you take care of your Adventure Camper, it will take care of you. Here is some general maintenance and information you should carry out to ensure your safety:

1. **CHECK OIL & WATER** each morning before driving and at night when you have finished driving. You do this so the engine is cool when you check the radiator and so the oil is at it's true mark.
2. Over filling the oil can cause as much damage as letting it the engine run dry. Add oil in small amounts and check as you fill.
3. Tyre pressure should be at 230KPI on all tyres. Check this every time you fill up.
4. Damage to tyres will be paid by the customer at time of damage. You can avoid extra costs by ensuring tyre pressure is correct and that you drive on suitable roads.
5. There is no Windscreen cover in the insurance. You are liable for any damage to windscreen. Chips in windscreen will be charged per chip. ANY crack will require full replacement and will be charged to you.
6. Your vehicle is not a 4 wheel drive and is not suitable for off-road driving. You will negate your contract and you will be fully liable for damage caused when driving off-road. We are aware that there are many gravel roads in Africa, especially Namibia. Driving slowly and with caution will greatly reduce the chance of any mishaps.
7. Do not trust the Service Station attendants to check your Oil and Water. They will add oil even if you don't need it. You are responsible for the vehicle and blaming it on attendants will not suffice as an excuse for not paying costs for damages.
8. When travelling in dusty areas and dirt roads, be sure to get the vehicles Undercarriage and Engine Bay washed. This simple and inexpensive care can save you thousands of dollars. Costly damage can be avoided by simply getting an inexpensive wash.
9. When you stop at a fuel station, get the service attendants to use the air pump to blow out dust on the brakes.
10. Damage caused by neglecting to carry out the above will negate your insurance and you will be liable for full costs including loss of hire income while vehicle is repaired.

We do not have many breakdowns due to the high maintenance we have on our Campers, but in 95% of cases the breakdown could have been avoided by following the above advice.